NORTH YORKSHIRE MOORS RAILWAY

NYMR

VOLUNTEER ROLE DESCRIPTION

PULLMAN CARRIAGE CARETAKER

START YOUR VOLUNTEER JOURNEY

Volunteers are the beating heart and soul of our much-loved living museum.

The North Yorkshire Moors Railway offer a wide range of experiences for those who love history, trains, and a unique experience. Volunteering presents you with the opportunity to meet new people, from all walks of life, gain worthwhile skills and this results in a real sense of achievement. We will attempt to find the right role for you to fit in with your circumstances and the commitment you wish to give, and we hope to be able to welcome you to the NYMR volunteering family.

OVERVIEW OF PULLMAN CARRIAGE CARETAKER ROLE

The Pullman fleet of carriages need some care and attention to keep them looking their best for their journeys carrying guests as they dine on the 18 mile stretch of line.

WHAT'S IN IT FOR YOU?

- becoming part of a friendly and dedicated team.
- volunteering in a leading heritage environment on board the North Yorkshire Moors Pullman
- learning new skills and taking on new personal challenges
- meeting new people and making new friends
- enjoying new experiences and gaining great personal satisfaction
- access to unique experiences, benefits, and discounts

We work hard to ensure that your volunteer experience with us is enjoyable and rewarding.

WHATS INVOLVED?

- maintaining the presentation of the Pullman Carriages
- cleaning of walls, ceilings and curtains
- shampooing of carpets
- cleaning in between chairs and around heating ducts, possibly removing them if necessary
- carrying out minor repairs to tables and chairs if they become insecure
- repair of curtain tracks and tieback hooks
- repair of curtains (depending on skill)
- replacing faulty bulbs
- reporting any more serious issues found to the relevant department

DESIRABLE SKILLS

- have good practical skills, particularly wood working
- can undertake minor curtain repairs (depending on proven skills)
- enjoy working to a high standard with great attention to detail, particularly when it comes to presentation and cleaning
- enjoy working as part of a team
- have excellent communication skills

TRAINING

All training will be provided to support you in your role, including manual handling, and working safely in and around carriages.

ADDITIONAL INFORMATION

ROSTER:
This is not a roasted role; however regular attendance is desirable to maintain the presentation of the Pullman Carriages.

TIME COMMITMENT:
We would warmly welcome volunteers who can offer their time across one day, every other week during the running season. Monday and or Friday when the Pullman is not running. We're grateful for any time you're able to give, whether on a regular or ad-hoc basis and hope you'll consider joining our growing team of dedicated volunteers.

WHERE YOU VOLUNTEER:
Grosmont Station (YO22 5QE) and Carriage & Wagon Workshop Pickering (YO18 7AJ)

WORKING CONDITIONS:
Mixture of indoor and outdoor work, sometimes in confined spaces or at height.

UNIFORM & EQUIPMENT:
Any necessary protective clothing will be provided.

WHAT NEXT?
If this is a role that you are interested in, please complete an application form available on the NYMR website www.nymr.co.uk/volunteer, and a member of the Volunteering department will contact you shortly.

CONTACT US:
Thank you for considering volunteering at the NYMR. If you have any questions or queries you can contact us via email: volunteer@nymr.co.uk

N.Y.M.R.
STEAM TRAIN
Whitby to Pickering