NORTH YORKSHIRE MOORS RAILWAY

NYMR

VOLUNTEER ROLE DESCRIPTION

PULLMAN BAR PERSON

START YOUR VOLUNTEER JOURNEY

Volunteers are the beating heart and soul of our much-loved living museum.

The North Yorkshire Moors Railway offers a wide range of experiences for those who love history, trains, and a unique experience. Volunteering presents you with the opportunity to meet new people from all walks of life. You'll gain worthwhile skills, and this can result in a real sense of achievement. Around 1000 volunteers work in various roles across the NYMR and they all bring something unique with them.

OVERVIEW OF PULLMAN BAR PERSON ROLE

Delivering a quality bar and beverage service to our passengers onboard the dining train, offering excellent customer experience while maintaining safety, hygiene, and service standards on our very popular Pullman dining experiences.

WHAT'S IN IT FOR YOU?

- becoming part of a friendly and dedicated team
- volunteering in a leading heritage environment and living museum
- learning new skills and taking on new personal challenges
- meeting new people and making new friends
- enjoying new experiences and gaining great personal satisfaction
- access to unique experiences, benefits, and discounts

We work hard to ensure that your volunteer experience with us is enjoyable and rewarding.

WHAT'S INVOLVED?

- keeping the bar stocked at all times and replenishing when necessary
- preparation and service of our customers favoured beverages
- maintaining our standards or cleanliness of bar area and associated storage areas
- creating the customer beverage bills & process customer payments
- assisting with managing stock

DESIRABLE SKILLS

- excel in a face paced environment
- enjoy working as part of a team
- with good literacy & numeracy skills
- enjoy working to a high standard with great attention to detail

TRAINING

Full training will be available to support you in any of the above roles. Initially you will be paired with an experienced member of the team for support and advice.

ADDITIONAL INFORMATION

WHERE YOU VOLUNTEER:
Grosmont Station (YO225QE))

TIME COMMITMENT:
We would warmly welcome volunteers who can offer one day per week during the running season, we are grateful for any time you're able to give, whether on a regular or ad-hoc basis and hope you will consider joining our growing team of dedicated volunteers.

UNIFORM & EQUIPMENT:
We will provide you with any PPE requirements appropriate to this role will be discussed with you. We are unable to provide uniforms but offer guidance on what is acceptable and how to obtain these items.

WHAT NEXT?
If this is a role that you are interested in, please complete an application form available on the NYMR website www.nymr.co.uk/volunteer, and a member of the Volunteering department will contact you shortly.

CONTACT US:
Thank you for considering volunteering at the NYMR. If you have any questions or queries you can contact us via email: volunteer@nymr.co.uk

N.Y.M.R.
STEAM TRAIN
Whitby to Pickering